

Mr. Fawaz Ebrahim Mohd. Al Zayani
Cleanco, W.L.L.
P.O. Box 20500
Manama,
BAHRAIN

Dear Mr. Al Zayani:

**CONGRATULATIONS ON JOINING ISSA...
THE EXPERTS ON CLEANING AND MAINTENANCE!**

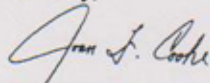
ISSA, as worldwide representative of the cleaning and maintenance industry, is a clearinghouse for the exchange of ideas...business contacts...profit-producing programs...and the latest marketing information. The Association continually strives to attain these goals by helping each member develop their business and at the same time build a stronger industry.

Among the enclosed, are the following: Catalog of Resources, Education and Training, with order form enabling you to purchase at cost the Association's audio/video training programs, and consulting materials; ISSA logo proof sheet; small and large ISSA logo decals for your window/door; ISSA membership plaque; membership card; and other member information.

ISSA's 2004-2005 Membership Directory is enclosed. Your company was not included in the Directory since it was published prior to the approval of your membership; however, your company listing is included on our Online Directory/Buyer's Guide at www.issa.com. Our web site also gives you instant access to all ISSA membership benefits, events, meetings, latest educational products; and more.

We welcome your active participation and earnestly appreciate your support. Please keep us advised of ways in which we can better serve you.

Sincerely,



Joan F. Cooke
Director of Membership Services

2004 MEMBERSHIP CARD

Member Since: 2004

Member ID: 181959 - AC

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